TATA COMMUNICATIONS PAYMENT SOLUTIONS

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Tata Communications Payment Solutions Launches Game Changing White Label ATM Solution for Banks to Deploy ATMs Instantly

A flexible plug and play model that enables Banks to instantly expand their ATM cum brand footprint at less than 1/3rd cost of deploying ATMs

Mumbai, March 22, 2018 - Tata Communications Payment Solutions Limited (TCPSL), that owns and operates India's first and largest white label ATM (WLA) network under the brand name, Indicash^M, today announces the launch of a game changing WLA solution for Banks that is set to redefine the ATM deployment approach of Banks in the country. The new solution allows Banks to instantly expand their ATM network in a cost effective manner by leveraging the existing network of 8500 Indicash^M ATMs, through a co-branding arrangement.

The key USP of this plug and play ATM deployment solution is that it enables Banks to instantly expand its ATM cum brand footprint in high potential markets with minimal investments, zero capex and without any operational hassles. With this solution, Banks can now roll out their brand presence at less than 1/3rd cost of deploying brown label ATMs.

TCPSL WLA Solutions for Banks

Benefits for Banks:

- Plug & Play model Instantaneous ATM network with choice of high potential locations
- Zero capex investment
- ATM roll out cost less than 1/3rd cost of Brown Label ATMs
- No operational hassles in managing an ATM network
- Pan-India branding visibility at 8500 touch points across 5000 Towns and Villages in 20 states at minimal cost
- Flexibility in exit of sites after a minimum period of 12 months
- Release significant man-power bandwidth
- No load on bank's switch as entire network of Indicash[™] ATMs run on TCPSL's switch
- Marketing & Targeted brand enagement opportunities to upsell products in high potential semi urban and rural markets
- Banks can deploy Business Correspondents at the ATMs to service existing and new customers

Benefits for Bank Customers:

- Neighbourhood Convenience of accessing Bank ATMs
- Free ATM services for Bank customers as per RBI guidelines
- Aid in keeping accounts active, as it provides an easy access to their money through their neighborhood ATMs

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- Avail a wide array of financial products and services without having to go to a Bank branch like MF, Insurance, etc.
- Enjoy host of enhanced ATM services like setting their favorite transaction to save time on their every visit, preferred language feature to choose and enjoy his preferred language of transaction, across the Indicash[™] ATM network.

As part of its continuous endeavour to introduce innovations in the ATM industry, TCPSL's pioneering WLA solutions are designed for all Banks i.e. public, private, co-operative, small & payment Banks along with NBFCs.

Indicash^M ATM network also offers Banks a host of enhanced digital ATM screen advertising capabilities. Banks can deploy ATM screen led brand and lead capture campaigns, upsell products & services & run loyalty programs. Partner bank customers enjoy neighborhood convenience of accessing their bank ATMs and avail free ATM services as per the RBI guidelines. Moreover, bank customers can also avail host of enhanced ATM services like setting their favorite transaction to save transaction time on their every visit, preferred language feature that enables customers to choose and enjoy transacting in their preferred language across the Indicash^M ATM network.

TCPSL's WLA solution has been leveraged by Banks like Bank of India (BOI), Federal Bank, Development Bank of Singapore (DBS), The Nainital Bank, Sutex Co-op Bank Ltd., Solapur Janata Sahakari Bank, DNS Bank and Shri Mahila Sewa Sahakari Bank Limited.

Speaking about this offering, Sanjeev Patel, CEO, Tata Communications Payment Solutions Limited, said, "ATMs continue to be a vital physical touchpoint for the masses to access an array of banking and financial services right in their neighbourhood. We are pleased to offer a game changing ATM deployment model for Banks anchored on our strength of an expansive ATM Network of 8500 ATMs and operational expertise to manage ATM networks. Our WLA solution addresses the need gap of Banks seeking cost effective ways of network rollout. This solution is a win-win proposition enabling Banks to instantly rollout out their ATM cum brand footprint in preferred high potential geographies at less than 1/3rd cost of deploying ATMs with zero capex cost. The inherent cost and operational benefits that Banks can derive out of this solution makes this a smarter way of network expansion. We are positive that this model will redefine the partnership between Banks and white label ATMs in the country."

In Maharashtra, Indicash^M has a wide presence of 1000 ATMs spanning 30 districts. Over 50% of the Indicash^M ATMs are deployed in semi urban and rural geographies in the state, and empower millions with ATM accessibility.

Indicash^M, India's first and the largest white label ATM network with over 8500 ATMs across 5000 towns and villages in 20 states, is committed to extend ATM accessibility to the masses in Tier 3 to 6 geographies which are largely underserved by the Banks. Currently, with over 57%* market share in the WLA market, it ranks amongst the top 10 ATM service providers in the country and is the second largest ATM service provider in the semi-urban and rural geographies after SBI. Indicash^M ATMs offer a host of cash and non-cash services such as cash withdrawals, balance enquiries, mini-statements, PIN change and VAS services like card-to-card transfer, cheque book request and bank statement request. It accepts all domestic debit cards with the first five or three transactions per month being free, depending on the location, in line with RBI regulations for use of 'other bank' ATMs.

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^{*}Source for Indicash market share : https://www.npci.org.in/product-statistics/nfs-product-statistics-0